Patron Code of Conduct

The Warner Library is dedicated to providing free and easy access to resources to all patrons. To ensure that everyone is able to enjoy the library, the following code of conduct is in effect.

The following behaviors are considered disruptive to other patrons and are disallowed at the Warner Library.

- Sleeping
- Eating food
- Running
- Soliciting (either staff or other patrons)
- Loud conversations or arguments,
- Loud or repetitive noises or extended conversation over a mobile phone or other electronic device
- Lewd or sexual behavior
- Defacement of library property, disabling of Library equipment, moving Library furniture without permission
- Adjusting software or hardware settings on any Library computer equipment
- Harassment of other patrons or staff
- Physical contact with other patrons
- Bare feet
- Pungent body or clothing odor
- Pets or animals (other than service animals)
- Photography and recording without prior permission
- Observance of all posted library signage

Any patron whose enjoyment of the library is disturbed by the conduct of another patron may address these concerns to a relevant staff member and the staff member will determine the follow-up to the patron’s behavior.
Additionally, all patrons are expected to follow all local, state and federal laws while in the building. This includes laws regarding smoking, drugs, weapons and general behavior.

This Code of Conduct should not be viewed as a complete list of prohibited behavior, and is intended for guidance only. The library staff is authorized to take appropriate action in response to any other behavior which they believe to be unsafe or disruptive.

Patrons in violation of this policy will be verbally warned by staff twice. If the behavior continues, the patron will be asked to leave the library. In the case of being asked to leave, the patron is barred from returning to the library for a period of 48 hours. Upon return to the building if the patron continues disruptive behavior, the patron will not be warned, and be asked to leave again. A second removal bars the patron from returning to the library for a period of one month. If, upon a third return, the patron continues to violate the patron conduct policy, they will be asked again to leave the library, and, upon approval by the library director, will be banned for life from the Warner Library. Records of removed or banned patrons will be kept in the Library Director’s office for reference.

If a patron who has been asked to leave refuses to do so, the staff may call the police to enforce their removal and ban. If the patron is threatening or requires police intervention the library may determine longer periods of banishment than described in the above paragraph.

If a patron feels that they have been banned from the library mistakenly, they can submit a written request for their ban to be repealed to the Library Board. The Board will review any such request and decide to either repeal the ban, or uphold it. Decisions of the Library Board are final.